Palmer Chin

1345 Summit Avenue Lakewood, OH 44107 216.228.7716 p.chin@ix.netcom.com

EMPLOYMENT:

Case Western Reserve University, Cleveland, OH

Audio Visual Engineer, Information Technology Services

Responsibilities: Designed, specified, installed and supported campus-wide multi-media technology enhanced classrooms. Deployed, configured and supported campus-wide streaming video, video conferencing, video production, and CATV distribution. Network support for classroom, conference room, and server support systems. March 2002 to May 2009

Wire One Technologies, Dayton OH; Axxis/Allied, Richmond, IN Project Manager

Responsibilities: Provided coordination with customers for the installation of audio visual systems. Provided pre-sales support, post system install support, and service support. February 1997 to March 2002

Sound Com Corporation, Berea, OH

Senior Engineer, Engineering Department

Responsibilities: Engineering and customer support of commercial and industrial sound systems, noise masking, nurse call, intercom, detention communication, MATV, CCTV, Ranger media retrieval, and AMX programming. Provided coordination between sales and installation personnel. System administrator, Unix and Novell. December 1979 to February 1997

Cleveland State University, Department of Psychology, Cleveland, OH Electronic Technician II

Responsibilities: Apply technical assistance in setting up and maintaining of electro-mechanical devices; electrophysical devices; computer systems; and video equipment. Designed and constructed equipment for instructor and student thesis. December 1978 to December 1979

SYSTEMS:

Microsoft Windows XP/Vista, Mac OS X, Unix, Cisco Networks, Polycom, Tandberg, and Radvision

PROGRAMS:

Adobe PageMaker, Microsoft Office Pro/ Visio, Microsoft FrontPage, AutoCAD LT, Word Perfect, and AMX Control Systems

EDUCATION:

Cleveland State University, Cleveland, OH

B.S. Electronic Engineering Technology, June 1980

Cuvahoga Community College, Cleveland, OH

A.A.S. Electrical-Electronic Engineering, March 1975